

Centre for Excellence and Outcomes
in Children and Young People's Services

Outcomes Based Accountability (OBA) toolkit

Making a difference to children's lives – a toolkit for outcomes based ways of thinking and working

Working with many local authorities and partner agencies interested in outcomes based ways of working, C4EO has identified significant appetite around implementing ideas, embedding practice and changing cultures. Staff also need to be supported to make the link between service performance and improving children's outcomes. This raises some critical questions:

- How does an outcomes based way of working relate to our core business and statutory responsibilities?
- How will it add value?
- How will it help when we are inspected and have to demonstrate impact or reaching targets?
- How do we move beyond an OBA training event into everyday practice?
- How will we know whether the work is making a difference to children's lives?
- How can we best get local community involvement and participation?

These questions form the basis of the OBA toolkit.



How the toolkit can be used

The toolkit contains a range of audit tools, templates and examples of outcomes based practice. It has been designed so that it can be used flexibly 'bottom-up' and 'top-down' within organisations. It can be used to implement training, integrate services and measure the impact of services.

The toolkit has been developed as a partnership between Outcomes UK (Andy Gill, principal consultant, Rob Hutchinson, independent consultant and Lynda Jones, independent consultant) and C4EO. C4EO welcomes the opportunity to work together to make a difference to the lives of children and young people across the country.

This toolkit was developed as part of a wider Change Champion Programme that involves training, coaching and action learning. A toolkit on its own has little impact in changing the way we think and behave in delivering children's services and engaging with key partners around outcomes change. Our recommendation is to read the online version of the toolkit and if you would like help in achieving lasting cultural change and getting best value from the ideas and tools please make contact with Andy Gill on **07813 054769** or **01527 556610** or email Andy at **Andy.Gill@outcomesuk.com**.

You can access the toolkit on the C4EO website at www.c4eo.org.uk



Centre for Excellence and
Outcomes in Children and Young
People's Services (C4EO)
8 Wakley Street
London
EC1V 7QE
tel 020 7843 6358
Email: contactus@C4EO.org.uk
www.C4EO.org.uk

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